

## Ulric Publishing - Shipping and Delivery

Your order will be packaged carefully in a fit-for-purpose box and dispatched to your chosen address within 3-5 working days from the date we receive a confirmed postal address for delivery and payment in full.

Purchases made by credit-or debit card before 10.00hrs on weekdays, are often dispatched the same- or next day.

Unless otherwise advised, orders for delivery to U.K. locations are shipped by *Royal Mail*, however if you have a preferred carrier and/or method of delivery, please advise (before paying for your order), and we will re-quote accordingly.

Ulric Publishing is not responsible for *any* courier services including guaranteed timed services provided by *Royal Mail*.

In the event your order is required for a specific date, please advise before making your purchase and we will do our best to ensure your order is timely.

### Delivery To Your Chosen Address

Delivery times are measured from the point we hand your order to the courier for delivery to your chosen address.

(all prices in £GBP)	Size/weight			
Location	Small A <1Kg 45 x 35 x 16	Small B 1kg-2k 45 x 35 x 16	Medium 2-10Kg 61x46x46	Large 10-20Kg
UK	5	10	12	15
Europe	10	15	25	35
Rest of world	Contact for quotation			

To establish the delivery time for your order, please contact Ulric Publishing and/or your chosen courier

### P.O. Box Addresses

We are unable to deliver orders to PO Box numbers or incomplete addresses. When placing your order, please ensure the delivery address and post code are correct.

### Customs

Ulric Publishing is not responsible for- and is unable to predict- charges which may, or may not be incurred through customs and duties. The buyer is responsible for the payment of such charges.

### Returns | Your Rights To Withdraw

A volume-series for a special gift or a single book as a personal treat – we very much hope the products you buy from Ulric Publishing are delivered in good-time and bring many hours of enjoyment.

In the unlikely event your order does not meet your expectation – for whatever reason, or for no reason, you have the right to withdraw from your *Contract of Sale* within 14 days commencing the day after your order was delivered. For further information, including a Model Withdrawal Form, please refer to the Ulric Publishing *Refund Policy on the Ulric Publishing website*, telephone or send an email.